

# Untitled

```

*****
***
** Function Name : gfCONFScript
** Parameter(s) : None
** Return Value : None
**
**      Comments : This function creates the CONF script for calling the customer
**
** Revision History
**      Date      Description
** =====
==
** 03/16/00  Initial writing.
**
*****
***
function gfconfscript

if SummaryDetail.TranType = '7'
    lcReturnValue = 'IN-TOWN RESERVATION: Reservation management should assign t
o a dealer or center. '
    lcReturnValue = lcReturnValue + 'That location should call customer to conf
irm and scheduling.'
else
    ** Martha changed 10/31/00 per Bruce.
    do case
    ** Marcin added altscript 7-17-02 per Bruce
        case glAltScript = .t.
            lcReturnValue = 'This is ____ from the U-Haul regional office
in ' + gmcocityst + ' . I am calling to confirm the reservation of '
            lcReturnValue = lcReturnValue + alltrim(summaryDetail.custom
er) + ',for the following U-Haul Equipment; '
            lcReturnValue = lcReturnValue + gfscripEquip() + ' '
            lcReturnValue = lcReturnValue + ' on ' + CDOW(SummaryDetail.
pickdt) + ', ' + cmonth(SummaryDetail.pickdt) + ' ' + str(day(SummaryDetail.pickdt),
2,0)
            lcReturnValue = lcReturnValue + ' from ' + iif(str(SummaryDe
tail.PickCode,6,0) = gcMCO+'008', alltrim(SummaryDetail.o_mco_city) + ', ' + Summary
Detail.o_mco_st,ALLTRIM(SummaryDetail.pickupcityandstate) )
            lcReturnValue = lcReturnValue + ' to ' + iif(upper(alltrim(S
ummaryDetail.Dest)) = 'IN-TOWN', 'IN-TOWN', alltrim(SummaryDetail.Dest)) + ' .'
            lcReturnValue = lcReturnValue + ' Someone from U-Haul will c
all you before 5PM on the day before your reservation. Equipment is in'
            lcReturnValue = lcReturnValue + ' high demand for your move
date and we are asking for your patience as we work to fill your reservation'
            lcReturnValue = lcReturnValue + ' with incoming equipment. P
lease be advised that you may have to travel to pick up your equipment,'
            lcReturnValue = lcReturnValue + ' but if you work with us, w
e will get you moved. If your plans change, please'
            lcReturnValue = lcReturnValue + ' contact ____ at ' + gmcopho
ne + ' . Thanks for choosing U-Haul.'

        case SummaryDetail.pickdt = date() and str(SummaryDetail.PickCode,6,
0) <> gcMCO+'008' and UPPER(SummaryDetail.Filled) = 'YES'
            lcReturnValue = 'This is a One-Way reservation for pick up T
ODAY. '

```

Untitled

```
lcReturnValue = lcReturnValue + ' Our customer has requested
to pick up a '
lcReturnValue = lcReturnValue + gfscripEquip() + ' '
lcReturnValue = lcReturnValue + ' in ' + iif(str(SummaryDetail.PickCode,6,0) = gcMCO+'008', alltrim(SummaryDetail.o_mco_city) + ', ' + SummaryDetail.o_mco_st,ALLTRIM(SummaryDetail.pickupcityandstate)) + '. '
lcReturnValue = lcReturnValue + 'Someone has already assigned this reservation to dealer '
lcReturnValue = lcReturnValue + ' ' + str(SummaryDetail.PickCode,6,0) + ' ' + gfLookupDealer(SummaryDetail.PickCode)
lcReturnValue = lcReturnValue + ' and marked the reservation as "Covered & Scheduled". '
lcReturnValue = lcReturnValue + ' Select "Assigned" from the list below. No other action is required.'
```

```
case SummaryDetail.pickdt = date() and str(SummaryDetail.PickCode,6,0) <> gcMCO+'008' and UPPER(SummaryDetail.Filled) = 'NO '
lcReturnValue = 'This is a One-Way reservation for pick up TODAY. '
lcReturnValue = lcReturnValue + ' Our customer has requested to pick up a '
lcReturnValue = lcReturnValue + gfscripEquip() + ' '
lcReturnValue = lcReturnValue + ' in ' + iif(str(SummaryDetail.PickCode,6,0) = gcMCO+'008', alltrim(SummaryDetail.o_mco_city) + ', ' + SummaryDetail.o_mco_st,ALLTRIM(SummaryDetail.pickupcityandstate)) + '. '
lcReturnValue = lcReturnValue + 'Someone has already assigned this reservation to ' + str(pickcode,6,0)
lcReturnValue = lcReturnValue + ' but this reservation is not "Covered & Scheduled". '
lcReturnValue = lcReturnValue + ' Verify ' + alltrim(gfLookupDealer(SummaryDetail.PickCode)) + ' has the equipment and that the customer is scheduled. '
lcReturnValue = lcReturnValue + ' Then, Select "Assigned" from the list below and update the reservation.'
```

```
case SummaryDetail.pickdt = date()
lcReturnValue = 'This is a One-Way reservation for pick up TODAY. '
lcReturnValue = lcReturnValue + ' Our customer has requested to pick up a '
lcReturnValue = lcReturnValue + gfscripEquip() + ' '
lcReturnValue = lcReturnValue + ' in ' + iif(str(SummaryDetail.PickCode,6,0) = gcMCO+'008', alltrim(SummaryDetail.o_mco_city) + ', ' + SummaryDetail.o_mco_st,ALLTRIM(SummaryDetail.pickupcityandstate)) + '. '
lcReturnValue = lcReturnValue + ' Assign this reservation to a center or dealer for scheduling with the customer.'
```

```
case SummaryDetail.pickdt = date() + 1 and str(SummaryDetail.PickCode,6,0) <> gcMCO+'008' and UPPER(SummaryDetail.Filled) = 'YES'
lcReturnValue = 'This is a One-Way reservation for pick up TOMORROW. Our customer has requested to pick up a '
lcReturnValue = lcReturnValue + gfscripEquip() + ' '
lcReturnValue = lcReturnValue + ' in ' + iif(str(SummaryDetail.PickCode,6,0) = gcMCO+'008', alltrim(SummaryDetail.o_mco_city) + ', ' + SummaryDetail.o_mco_st,ALLTRIM(SummaryDetail.pickupcityandstate)) + '. '
lcReturnValue = lcReturnValue + ' Someone has already assigned this reservation to dealer '
lcReturnValue = lcReturnValue + ' ' + str(SummaryDetail.PickCode,6,0) + ' ' + gfLookupDealer(SummaryDetail.PickCode)
lcReturnValue = lcReturnValue + ' and marked the reservation as "Covered & Scheduled". '
lcReturnValue = lcReturnValue + ' Select "Assigned" from the list below and update the reservation.'
```

# Untitled

```

kCode,6,0) + ' ' + gfLookupDealer(SummaryDetail.PickCode)
    lcReturnValue = lcReturnValue + ' and marked the reservation
as "Covered & Scheduled".'
    lcReturnValue = lcReturnValue + ' Select "Assigned" from the
list below. No other action is required.'

    case SummaryDetail.pickdt = date() + 1
        lcReturnValue = 'This is ____ from the U-Haul regional office
in ' + gmcocityst + ' . I am calling to confirm the reservation for pick up tomorro
w for '
        lcReturnValue = lcReturnValue + alltrim(summaryDetail.custom
er) + ',for the following U-Haul Equipment '
        lcReturnValue = lcReturnValue + gfscriptEquip() + ' '
        lcReturnValue = lcReturnValue + ' from ' + iif(str(SummaryDe
tail.PickCode,6,0) = gcMCO+'008', alltrim(SummaryDetail.o_mco_city) + ', ' + Summary
Detail.o_mco_st,ALLTRIM(SummaryDetail.pickupcityandstate) )
        lcReturnValue = lcReturnValue + ' to ' + iif(upper(alltrim(S
ummaryDetail.Dest)) = 'IN-TOWN', 'IN-TOWN', alltrim(SummaryDetail.Dest)) + ' .'
        lcReturnValue = lcReturnValue + 'We are locating the equipme
nt that you have requested and someone from U-Haul '
        lcReturnValue = lcReturnValue + ' will call you before 7PM t
oday to schedule your pick up time and location. '
        lcReturnValue = lcReturnValue + ' If your plans change, cont
act ____ at ' + gmcophone + ' .'
        lcReturnValue = lcReturnValue + ' Thanks for choosing U-Haul
.'

    otherwise
        ** Marcin changed script 7-17-02
        lcReturnValue = 'This is ____ from the U-Haul regional office
in ' + gmcocityst + ' . I am calling to confirm the reservation of '
        lcReturnValue = lcReturnValue + alltrim(summaryDetail.custom
er) + ',for the following U-Haul Equipment; '
        lcReturnValue = lcReturnValue + gfscriptEquip() + ' '
        lcReturnValue = lcReturnValue + ' on ' + CDOW(SummaryDetail.
pickdt) + ', ' + cmonth(SummaryDetail.pickdt) + ' ' + str(day(SummaryDetail.pickdt),
2,0)
        lcReturnValue = lcReturnValue + ' from ' + iif(str(SummaryDe
tail.PickCode,6,0) = gcMCO+'008', alltrim(SummaryDetail.o_mco_city) + ', ' + Summary
Detail.o_mco_st,ALLTRIM(SummaryDetail.pickupcityandstate) )
        lcReturnValue = lcReturnValue + ' to ' + iif(upper(alltrim(S
ummaryDetail.Dest)) = 'IN-TOWN', 'IN-TOWN', alltrim(SummaryDetail.Dest)) + ' .'
        lcReturnValue = lcReturnValue + ' Someone from U-Haul will c
all you before 5PM on the day before your reservation to schedule '
        lcReturnValue = lcReturnValue + ' pick up time and location.
If your plans change, contact ____ at ' + gmcophone + ' .'
        lcReturnValue = lcReturnValue + ' Thanks for choosing U-Haul
.'

    endcase

endif
return lcReturnValue

```